New “Mystery Passenger” program

2021 20 December

In order to receive feedback from passengers and assess the level of quality of services, “Uzbekistan Airways” JSC is launching the “Mystery Passenger HY” program. The new initiative was launched on December 15 this year.

Some of the main tasks of the program are: studying the opinions of respondents about the passenger service at all stages of service, determining the level of customer satisfaction, analyzing the quality of passenger service for “Uzbekistan Airways” JSC, identifying elements of service that require special attention and improvement.

Air passengers over 18 years old can take part in the "mystery passenger" program, the number of participants is not limited.

The most active participants of the Program, as well as those who prepared the most informative reports (photos, video, audio materials), will be determined based on the results of the program and will be awarded in three categories with pleasant bonuses from Uzairplus.

To become a member of this program, please read the details at the link: https://www.uzairways.com/ru/polozhenie-o-programme-taynyy-passazhir-ny

Telegram: t.me/uzbekistanairways