On December 15 this year, the joint-stock company "Uzbekistan Airways" organized an off-site reception in Fergana distict

2021 15 December

Individuals and legal entities, agents selling air tickets, travel companies, business entities, youth and media representatives, bloggers took part in it along with the heads of departments and responsible persons of the airline.

At the beginning of the event, it was noted that “Uzbekistan Airways” joint-stock company was holding such an event for the first time. Further, detailed information was provided on the work carried out in the airline, on innovations and new projects in the aviation industry, in particular on what amenities are being created in order to improve the quality of passenger service.

Also, at the reception, a dialogue with agents for the sale of air tickets, representatives of travel companies in the form of questions and answers took place. Problems of concern to passengers were touched upon, and their appeals were comprehensively studied. Most of the problems were resolved on the spot. Responsible managers and employees of the airline were given appropriate instructions on appeals requiring additional study.

It is worth noting that this visiting reception was broadcast live on the Instagram social network and was viewed by over 1,400 subscribers. This, in turn, made it possible to make the meeting transparent and monitor it not only domestically, but also abroad.

Fotima Uktamova, ecoblogger:

- We know that at the moment there are flights from Fergana to Tashkent twice a week. Air transport is very convenient for us, especially in winter. In general, do you plan to increase the number of flights on Tashkent - Fergana - Tashkent route?

This question and at the same time the request of the ecoblogger was answered accordingly. "In the near future, the airline is considering increasing the flight from Tashkent to Fergana Valley."

It is also worth noting that many proposals were received to open direct flights from Fergana to Samarkand, Bukhara, as well as the Kashkadarya and Surkhandarya regions of the republic. This is due to an increase in the mobility of the population, which will allow an increase in the flow of passengers and the development of domestic tourism in Uzbekistan.

Another proposal was received that it is necessary to create a telegram bot or an online consultant, where all data about the flight, new rules of a given country, etc. will be presented.

Uzbekistan Airways will continue to organize similar meetings with people in all regions of the republic, find solutions to passengers' problems and study their proposals and opinions.

Telegram: t.me/uzbekistanairways