The management of “Uzbekistan Airways” JSC held the next exit meeting in Urgench city, Khorezm district

2021 26 November

It was attended by individuals and legal entities, agents for the sale of air tickets, representatives of travel companies, business entities and media representatives.

The participants of the meeting were provided with full information about the sold tickets of other airlines, the flight of which did not take place. The passengers were explained in detail where to go in this case.

At the visiting meeting, a dialogue with agents for the sale of air tickets, representatives of travel companies in the form of questions and answers took place. Problems of concern to passengers were touched upon, and their appeals were comprehensively studied. Most of the problems were resolved on the spot. Responsible managers and employees of the airline were given appropriate instructions on appeals requiring additional study.

- Today's reception was in the form of questions and answers.

It is gratifying that the airline is also interested in and studying the opinions of citizens-passengers. This will give an opportunity to change for the better, - said Abdulla Khodjaev, specialist in the development of science and education of the Main department of tourism and sports of Khorezm district.

These field visits have a positive effect on problem solving.

It is planned that such field receptions will be held on a permanent basis in all regions of the republic.

Telegram: t.me/uzbekistanairways