The management of “Uzbekistan Airways” JSC organized an off-site reception in the Republic of Karakalpakstan

2021 25 November

In our country, human interests are rising to a high level, and today, in the activities of all government bodies, a qualitatively new system has been created to work with appeals from the population. Onsite receptions are producing results in solving citizens' problems.

On November 25, 2021, the working team of “Uzbekistan Airways” held an off-site reception with the participation of individuals and legal entities in the Republic of Karakalpakstan.

In an off-site reception, the heads of all structural divisions of the joint-stock company met with residents of Nukus city. It was attended by individuals and legal entities, agents for the sale of air tickets, travel companies, business entities and media representatives.

At this meeting, an exchange of views took place on the measures taken to protect the rights of citizens, create favorable conditions for passengers, further strengthen relations between the airline and passengers, study proposals and problems arising from direct dialogue, promptly eliminate existing problems and prevent similar situations in the future.

At these offsite sessions, information was also provided that purposeful work is underway to implement, protect and guarantee the rights, freedoms and legitimate interests of passengers.

Also, representatives of the airline carried out explanatory work on how to avoid fraud with air tickets, not to buy tickets at air ticket offices that do not have a legal address and any legal documents, not to give out a plastic card number and personal password to unauthorized persons.

It is planned that such field receptions in the format of a dialogue with the people will be held on an ongoing basis in all regions of the republic.

Telegram: t.me/uzbekistanairways