THE NEW RULES FOR REFUNDS FOR AIR TICKETS AND SERVICES OF JSC “UZBEKISTAN AIRWAYS” WILL APPLY FROM JULY 1, 2020!

2020 30 June

- From July 1, 2020, to ensure the return of the amounts paid by passengers before December 31, 2020 for airline tickets and additional services, deposit vouchers are issued.

- A deposit voucher will be issued for the amount of the ticket price to be refunded, plus a bonus of 5% of this amount at the place of purchase of the ticket.

- Deposit vouchers can be used by passengers to pay for any other transportation or additional services on flights of Uzbekistan airways JSC during a year from the date of their issuance.

- After one year from the date of the voucher, the unused deposit amount will be returned to the passenger in the form of the initial payment.

The application of deposit vouchers is introduced on the basis decision at the meeting of the Cabinet of Ministers of the Republic of Uzbekistan chaired by the President of the Republic of Uzbekistan dated May 25, 2020 on ensuring stability of the transport system during the quarantine period.