

# **Dear passengers of Uzbekistan airways!**

**2020 19 March**

At the moment, we are receiving a large number of requests and applications for the refund and rebooking of tickets. Our employees do everything possible to quickly process all requests.

All passengers who wish to make a refund or rebook their tickets for flights of our airline, which will be performed after the restrictions are lifted, will be able to do this without penalties and sanctions.

We highly appreciate your trust in our airline, therefore we do everything to find the most effective solutions and we really hope for your understanding, mutual respect and support.