

Uzbekistan Airways held a visiting reception in Surkhandarya region

2023 29 November

Uzbekistan Airways Joint Stock Company held a visiting reception in the building of government, in Termez, Surkhandarya region. The event was actively attended by residents of Surkhandarya region, travel companies, entrepreneurs, individuals and legal entities, active youth, representatives of the media, and bloggers.



At the beginning of the event, representatives of the airline spoke about the large-scale work done since the beginning of the year, and about the ongoing promotions for the convenience of passengers. Replenishing the fleet, restoring and opening new flights is the main task of Uzbekistan Airways in the coming years.



Issues of concern to passengers were raised, and their requests were comprehensively studied. Most of the issues were resolved on the spot. Responsible airline managers were given appropriate instructions regarding requests that require additional study.

The main purpose of the meeting was to consider on-site solutions to issues related to the transportation of passengers and that need to be resolved to improve the quality of service for passengers. This ultimately strengthens people's faith in justice and tomorrow. The goal is one - to hear everyone, study and solve the problems of the population.

Air transportation sales agents and representatives of tourism organizations shared their vision of issues that require improvement based on global experience. All wishes were carefully studied and taken for further development and implementation.

At the offsite reception, there were raised questions about the resuming of flights from Termez city to Istanbul, Turkey, and flights operation from Termez International Airport to other countries of the world. Visitors were also interested in the criteria required when hiring a flight attendant. In addition, young participants in the open dialogue offered to organize a trip to Uzbekistan Airways office in Tashkent. Dilorom Kaimbaeva, acting press secretary for the airline, noted that this proposal will be considered.

Uzbekistan Airways is the largest airline of Uzbekistan. It has the status of a Joint Stock Company. The fleet includes Boeing 767/787, Airbus A320ceo/320neo/321neo/A330, L-410, ATR-72 aircraft.

In 2022, the airline carried more than 3.9 million passengers. The airline is constantly expanding its route network and aircraft fleet, and improving its service. Ensuring flight safety always remains an unchanged priority.

Uzbekistan Airways performs scheduled and charter passenger and cargo transportation, including low-cost Uzbekistan Airways Express.

Uzbekistan Airways structure also includes the following companies: Uzbekistan Helicopters LLC, Uzbekistan Airways Technics LLC, Catering LLC, Training Center LLC.